

 BHEL, BHOPAL	(TENDER No. HSE/AMC/2020-21/W4)		REV 00		
	HEALTH SAFETY & ENVIRONMENT ENGINEERING		DUE DATE:		
	SCOPE OF AUDIT AND QUALIFYING CONDITIONS		SUPPLIER QTN NO.		
<b>NOTE</b>					
The "offered" coloumn and where applicable , the "Deviation" & "Remarks" coloumn of this format shall be filled in by the bidder and submitted along with the offer. Inadequate/incomplete, ambiguous, or unsubstantiable information against any of the clauses of the specifications/ requirements can lead to rejection of offers.					
<b>NAME &amp; ADDRESS OF THE BIDDER:</b>					
<b>TELEPHONE NOS:</b>					
<b>FAX NO:</b>					
<b>E MAIL ADDRESS:</b>					
<b>SCOPE: ANNUAL MAINTENANCE CONTRACT OF FIRE DETECTION AND SUPPRESSION SYSTEMS IN BHEL, BHOPAL</b>					
Sl.No.	DESCRIPTION	TO BE CONFIRMED BY BIDDER	OFFERED	DEVIATION	REMARKS
<b>1</b>	<b>SCOPE OF WORK</b>				
1.1	AMC of Fire detection and supression system at ITS & Advanced ITS Building	To Confirm			
1.2	AMC of Fire detection and supression system at ITS Disaster Recovery Site	To Confirm			
1.3	AMC of Fire detection system at Administrative Building	To Confirm			
1.4	AMC of Fire detection system at Communication Building	To Confirm			
1.5	AMC of Fire detection system at TGM Shopfloor	To Confirm			
<b>2</b>	<b>REPORTS TO BE SUBMITTED BY BIDDER ON COMPLETION OF VISIT</b>				
2.1	Status & Operating conditions of each system	To Confirm			
2.2	Faults, Flaws observed during the visit & Recommended Changes	To Confirm			
2.3	List of spare parts, equipments, faulty parts which are to be made avaiabale by BHEL before next visit or repair	To Confirm			
<b>3</b>	<b>AREAS, OPERATIONS TO BE COVERED</b>				
3.1	Refer Annexure D,E,F,G & H for detailed techncial details	To Confirm			
<b>4</b>	<b>COMMON SCOPE OF WORK</b>				
4.1	The work includes servicing, cleaning and thorough checking of all the components to ensure proper working and replacement of faulty components of the system (if any).	To Confirm			

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4.2	Checking the batteries for its functioning and battery life	To Confirm			
4.3	Maintenance of Control Panels	To Confirm			
4.4	All required, tools, instruments & cleaning equipment will be brought by the Bidder	To Confirm			
4.5	Service Engineer shall make 4 quarterly visit in one year on working days summing up a total of 8 visits for two years performing preventive maintenance of the installed equipment.	To Confirm			
4.6	During the visit, the Engineer will check the system and a demonstration should be given to BHEL representative to ensure that the system is in perfect working conditions	To Confirm			
4.7	The engineer will also note down any further discrepancies at site and report the same for further action. Also shall clearly enlist parts required to be replaced if found defective	To Confirm			
4.8	Any defective material to be replaced during the maintenance contract period will be provided by M/s. BHEL Bhopal. However the AMC charges should include the repair / replacement charges (if any).	To Confirm			
4.9	Bidder shall give round the clock telephonic support 24 hours a day as and when required. Breakdowns (other than semi-annual visit) in between should be attended within 48 hours after registering the complaint. The charges for the same have to be mentioned separately in the price-bid (on per day basis)	To Confirm			
<b>5</b>	<b>PRE QUALIFICATION CRITERIA</b>				
5.1	Bidder should be member of Fire & Safety Association of India (FSAI) / National Safety Council (NSC) / Institution of Fire Engineers (India) / National Fire Protection Association (NFPA). An Authorization letter from the organization has to be provided along with the offer	To Confirm & Submit			
5.2	Only those bidders, who have installed at least one OR have done at least 2 AMC of Fire Detection System & Fire Supression System in the past 5 years (from the date of opening of Tender) are eligible to quote.	To Submit			

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5.3	<p>In addition to above, following criteria's are to be fulfilled:</p> <p>i) Average financial turnover during the last 3 years, ending 31<sup>st</sup> March of 2019, should be at least 4.51 lacs. Profit &amp; Loss account and Balance Sheet should be submitted as proof of Avg Annual Turnover to be mentioned in NIT</p> <p style="text-align: center;"><b>AND</b></p> <p>ii) Experience of having successfully installed or have carried out AMC of Fire Detection and Suppression System during last 7 years ending last day of September'20 should be either of the following</p> <p style="padding-left: 40px;">a. Three similar completed works costing not less than 6.01 Lacs.</p> <p style="text-align: center;"><b>OR</b></p> <p style="padding-left: 40px;">b. Two similar completed works costing not less than 7.52 Lacs.</p> <p style="text-align: center;"><b>OR</b></p> <p style="padding-left: 40px;">c. One similar completed work costing not less than 12.02 Lacs.</p>	To Submit			
5.4	The bidder should meet statutory requirements of Central/State Govt. Like GST Registration and Permanent Account Number as applicable	To Confirm & Submit			
5.5	The bidder should have ESI No./Medical Policy covering the workforce deputed for executing the contract. Bidders should have PF no. for all workers deployed in this contract whose monthly wage is less than ₹15000/month.	To Confirm & Submit			
5.6	The age of the deputed workforce should not be more than 60 years	To Confirm & Submit			
<b>6</b>	<b>TERMS AND CONDITIONS</b>				
6.1	Offer to be submitted in two part bid system (Techno-commercial Unpriced Bid and Price Bid) both in separately sealed envelope and submitted in one sealed covering envelope	To Confirm			
6.2	<b>Submission of Data/Evidence:</b> Under the tendered specifications sheet, wherever bidder is required to submit data, evidence etc., of conformance with BHEL specification parameters, the same shall be separately submitted to BHEL along with Techno-Commercial offer in a signed document.	To Confirm			
6.3	Subcontracting and subletting of the contract is not allowed.	To Confirm			
6.4	Total Time Period of the contract: Total 8 visits will be done over the period of two year (i.e. every visit per quarter) out of which 4 will be for general check up of system and 4 will be for extensive cleaning and inspection	To Confirm			
6.5	Bidder shall sign and stamp on each page of BHEL Specification as a proof of acceptance.				

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<b>7</b>	<b>NOTE</b>				
7.1	Confidentiality of the information to be maintained	To Confirm			
7.2	No usage of Pendrive/Flash Drive	To Confirm			
7.3	Mobile phones with camera are not allowed. In case of any requirement of photograph, BHEL may provide service of a camera or a photographer as required.	To Confirm			
7.4	Bidder may visit our work place before submitting the offer to ascertain volume and type of work	To Confirm			
7.5	<b>To be submitted along with this tender:-</b> With techno-commercial bid (in an envelop marked "Techno-Commercial Bid") Supporting Documents:- a) Copy of all the work orders to prove conditions at Clause 5 b) Audited Profit & Loss account and Balance Sheet of FY.2016-17, FY 2017-18 and FY 2018-19 c) Copy of GST Registration & PAN Card	To Submit			
7.7	Price Bid to be submitted in a separate envelope marked as "Price Bid"	To Confirm			
7.80	The offer should be valid for a period of 90 days from tender opening date.	To Confirm			
7.9	<b>Penalty for delay in project completion:-</b> First visit is to be done within 2 weeks from the date of work order or as per the date specified in the WORK ORDER. Subsequent visits are to be carried out quarterly (within 10 days before or after as per work schedule). Penalty for visits not carried out as per schedule, shall be levied at 0.5% per week of the total AMC value for the entire period, subject to maximum of 10% of the total AMC value for entire period. GST on penalty shall be extra.	To Confirm			
7.10	BHEL reserves to itself, the following rights without entitling the contractor to any compensation:- Resorting to any, some, all of the actions like Contract Termination, recovering the dues/losses from the Security Deposit and the Contract amount, forfeiting the Security Deposit, getting the work done through other agencies at the cost of the Contractor, cancellation of registration, banning the business with BHEL etc., in any event of the followings: a) Contractor's repeated poor performance, withdrawal from or abandonment of the work, except in force majeure conditions b) Serious lapse in performance, Persistent disregard of the BHEL instructions. c) Failure to conduct the audit within stipulated time period. d) Assignment, transfer, subletting of the contract work. e) Non -fulfillment of any contractual obligations or obligations under the law.	To Confirm			

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8	DEDUCTION FOR DOWNTIME										
8.1	<b>Downtime Consideration:-</b> Non availability of Fire detection system (& OR) Suppression System due to any reason will be treated as downtime and penalty for downtime will be calculated as per following	To Confirm									
8.2	<b>Downtime Calculation:-</b> The deduction for downtime will be as mentioned below. The downtime will start & will be calculated on per day basis after 48 hours of call registration from BHEL. The deduction for downtime shall be as follows  <table><tr><td><b>Downtime</b></td><td><b>Deduction Factor</b></td></tr><tr><td>upto 48 Hours</td><td>Zero</td></tr><tr><td>&gt; 48 Hours</td><td>₹ 500 * total downtime ( in days)</td></tr></table> <b>Working calculation for deduction</b> Let downtime in a month = A Days Per Day Downtime Charges = ₹ 500/- Amount of deduction in ₹ = A x 500 GST on penalty shall be charged as extra.	<b>Downtime</b>	<b>Deduction Factor</b>	upto 48 Hours	Zero	> 48 Hours	₹ 500 * total downtime ( in days)	To Confirm			
<b>Downtime</b>	<b>Deduction Factor</b>										
upto 48 Hours	Zero										
> 48 Hours	₹ 500 * total downtime ( in days)										
9	TERMS OF PAYMENT										
9.1	Payment may be regulated as follows, subject to the deductions towards security deposit, income tax with surcharge, any other tax or levies applicable and recoveries towards materials/ services rendered on chargeable basis.	To Confirm									
9.2	All the payments shall be released by BHEL through electronic pay mode only.	To Confirm									
9.3	Emergency Call charges, Detectors charges will be as per actuals on submission of invoice and certification from BHEL representative.	To Confirm									
9.4	Bills to be submitted in duplicate, which will be duly verified, checked and forwarded by concerned engineer to Finance Department for further checking, passing of bill and releasing payment to the party. No Advance payment will be made. Normally payment will be made within 60 days from the date of submission of Bill and 45 days in case of MSME vendors	To Confirm									
10	EVALUATION OF OFFER										
10.1	No condition or deviations should be asked for in price bid.	To Confirm									
10.2	The work is indivisible and total work shall be ordered on the L1 bidder (single party) who quotes the lowest rate in totality.	To Confirm									
10.3	The quoted prices should be firm. No variation in price shall be allowed.	To Confirm									
10.4	If the tenderer deliberately gives wrong information in his tender, BHEL reserves the right to reject such tender at any stage or to cancel the contract, if awarded and forfeit the Security Deposit.	To Confirm									

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11	<b>OTHER CONDITIONS</b>				
11.1	BHEL reserves the right to cancel/short close this tender without assigning any reason whatsoever and in such cases no bidder shall have any claim arising out of such action.	To Confirm			
11.2	If the work is not executed or partly executed within the agreed execution period period, BHEL reserves the right to cancel the order and get the work executed from the alternate source(s) at the Risk and Cost of the Contractor. In such an event, it shall be obligatory on the part of contractor to make good any loss suffered by BHEL				
11.3	The bidder has to assume full responsibility of the safety of auditors deployed and to comply with the security/ safety regulations of BHEL and others, inside/ outside the BHEL factory	To Confirm			
11.4	In case any additional facility is required on the supplied equipment/services requiring upgrade, the bidder shall provide the same at mutually agreed terms. BHEL also reserves the right to extend the contract after expiry of initial period. The extension will be decided on mutually agreed terms & condition and will be valid only after written communication to this effect.	To Confirm			
11.5	Lodging, Boarding, Transport Assitance will be in bidders scope	To Confirm			
11.6	GST shall be applicable as extra. Any loss of credit or additional liability of tax on BHEL due to the reason attributable to the bidder shall be recoverable from them alongwith applicable interest	To Confirm			

Seal and Signature of Bidder